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# MINUTES OF A MEETING OF THE COUNCIL OF THE LONDON BOROUGH OF HAVERING Council Chamber - Town Hall 25 September 2019 (7.30 - 10.27 pm)

**Present:** The Mayor (Councillor Michael Deon Burton) in the Chair

Councillors Councillors Robert Benham, Ray Best, Carole Beth,

Joshua Chapman, John Crowder, Philippa Crowder, Osman Dervish. Tony Durdin. Brian Eagling, Gillian Ford. Jason Frost, Martin Goode. Linda Hawthorn, Judith Holt, Tele Lawal, Paul McGeary, Paul Middleton, Sally Miller, Robby Misir, Ray Morgon, Barry Mugglestone, John Mylod, Stephanie Nunn, Denis O'Flynn, Gerry O'Sullivan, Ron Ower, Dilip Patel, Nisha Patel, Bob Perry, Viddy Persaud, Roger Ramsey, Timothy Ryan, Jan Sargent, Carol Smith, Christine Smith, Natasha Summers, Matt Sutton, Maggie Themistocli, Jeffrey Tucker, John Tyler, Linda Van den Hende, Christine Vickery, Melvin Wallace, Ciaran White, Damian White, Michael White, Reg Whitney, Christopher Wilkins, Graham Williamson and Darren Wise

Approximately 12 Members' guests and members of the public and a representative of the press were also present.

Apologies were received for the absence of Councillors Keith Darvill, Nic Dodin and David Durant.

The Mayor advised Members and the public of action to be taken in the event of emergency evacuation of the Town Hall becoming necessary.

Father Roderick Hingley, of the Church of St Alban, Protomartyr, Romford opened the meeting with prayers.

The meeting closed with the singing of the National Anthem.

# 29 MINUTES (agenda item 3)

The minutes of the meeting of Council held on 10 July 2019 were before the Council for approval.

#### **RESOLVED:**

That the minutes of the meeting of Council held on 10 July 2019 be approved as a correct record and signed by the Mayor.

# 30 DISCLOSURE OF INTERESTS (agenda item 4)

There were no disclosures of interest.

# 31 ANNOUNCEMENTS BY THE MAYOR, BY THE LEADER OF THE COUNCIL OR BY THE CHIEF EXECUTIVE (agenda item 5)

A minute's silence was held in memory of former Councillor Harry Bygate who had sadly passed away recently. Tributes were paid to Councillor Bygate from all sides of the Chamber.

The Mayor also congratulated staff involved in the recent London in Bloom Awards in which Havering had been highly successful and gave congratulations and thanks to his Mayoral Support Officer who would be retiring shortly.

The Leader of the Council made several announcements including that the Local Plan would be refreshed to allow New Zealand Way the same protection as Hornchurch Country Park and that the planning application for Gooshays Green would be withdrawn. Protections for the Green would also be proposed in the refresh of the Local Plan. A report to Cabinet would also be brought forward outlining the delivery of affordable housing across Havering.

A consultation would be launched concerning parking charges and the work of the Highways Advisory Committee would now focus on systematically reviewing every parking restriction across havering.

# 32 **PETITIONS (agenda item 6)**

A petition was presented by Councillor Mylod concerning a request for traffic calming measures in Mill Park Avenue and Mavis Grove, Hornchurch.

# 33 UPDATE REPORTS ON THE 2021 BUDGET AND MEDIUM TERM FINANCIAL STRATEGY (MTFS) (agenda item 7)

It was confirmed that a report had been agreed by Cabinet at its meeting on 18 September 2019 concerning an update of the Council's Medium Term Financial Strategy (MTFS) and budget for 2020/21. The report summarised the Council's current financial situation, updated on the MTFS and proposals to close the funding go and also gave an update on the 2019/20 capital programme.

Questions on the report were submitted by the Residents' and Labour Groups and were responded to by the Leader of the Council as shown below.

# From The Residents' Group with reference to paragraph 1.5 of the report

#### Question:

1. Would the Leader of the Council confirm why there is a £818K overspend in the Neighbourhoods budget and how this has been allowed to happen?

#### Answer:

The Neighbourhood Team are working to reduce the current overspend before the end of the year. The current projected overspend for the end of the year has reduced to £485k. As set out in the report, the pressure is partially due to the delayed delivery of the Keep Havering Moving Strategy. Work streams within the strategy are underway but there has been slippage in some timescales. It is not unusual for new strategies to take longer to bed in than anticipated which is why the Council holds a contingency budget and reserves.

There has also been a reduction in income from cremations compared to previous years.

The Neighbourhoods Team are identifying savings in other areas to mitigate the overspend e.g. from an over-recovery of garden waste income and lower planning and business support costs.

All departments aim to be within budget by the end of the year.

#### Question:

2. Would the Leader of the Council confirm what action he is taking to rectify the overspend situation in the Neighbourhoods budget?

#### Answer:

The Leader and the Cabinet monitor the Council's budget on a monthly basis and hold Directors to account when there are overspends. Potential mitigations are discussed on a monthly basis.

# From The Labour Group in relation to Appendix A of te report.

#### Question:

1. In the service improvement programme and efficiency proposals there are 42 items listed to meet the saving target - a draft budget for each

area must have been established. Please could this be added to the report so that the impact on services could be better understood by members?

#### Answer:

The proposals listed in Appendix A are to inform Councillors and other key stakeholders of the areas being considered for savings and efficiency in order to balance the budget. As explained at the Cabinet meeting on 18 September, these proposals are in the process of being fully analysed and quantified to enable recommendations to be made to the November 2019 Cabinet and ultimately to full Council in February 2020. At this stage the full analysis of each proposal has not been fully completed so it would be misleading to add figures which will inevitably change.

#### Question:

2. A number of these items refer to the reduction in use of agency staff and the replacement with more cost effective internal staff. While we applaud this, was this not part of the original savings proposals and if not why not?

#### Answer:

The Council continually reviews the number of agency staff it employs on an ongoing basis. The current savings and efficiency process has identified that primarily through the new People Strategy additional savings will be possible through the initiatives of that programme. The People Strategy will be presented to Cabinet in November for consideration.

#### Question:

3 On item 31 it is suggested that you cease to use agency staff and instead use ASYE's to reduce agency costs. As ASYEs are relatively newly qualified staff and agency staff are generally more experienced what mitigating factors are the Directors of Children's and Adults Services putting in place?

#### Answer:

The Council alongside other London boroughs is faced with challenges to recruit and retain permanent social workers. Through the Havering Social Care Academy, across both Adult and Children's Services, a comprehensive strategy to attracting and supporting the workforce is in place and being implemented.

The ASYE scheme is one initiative which will enable the Council to increase the number of permanent staff through training and development of newly qualified social workers. It is recognised that in the initial phases these workers will have lower caseloads but this will be managed carefully by the service in order to minimise the impact on the service and allow at the appropriate time, release of more expensive agency staff. This proposal will sit alongside other initiatives to recruit permanent social workers and it is recognised that this strategy will be a process over several years.

Across both directorates, there have been successes. In Children's Services, they have moved from a 45% permanently recruited social care workforce in October 2016 to 80% as of August 2019. In Adult Services, there has been stability over the last three years, with a current permanency rate of 85%.

The report was **AGREED** without division and it was **RESOLVED**:

- 1. That additional capital budget is added into the 2019/20 Capital Programme of £4 million to fund the Smart Working Programme, with the revenue costs of the capital funding to be met by invest to save from the income raised through renting out spare office capacity freed up by the programme.
- 2. That £14.7 million is added into the 2019/20 Capital Programme to replenish the capital allocation for new opportunities with capital charges funded from the business cases.

# 34 SMART WORKING PROGRAMME (agenda item 8)

It was confirmed that a report had been agreed by Cabinet on 18 September 2019 concerning the Smart Working Programme. The report gave details of proposals for a corporate Smart Working programme across all services to advance the Council's corporate aspirations towards becoming a digital-enabled organisation.

The report was **APPROVED** without division and it was **RESOLVED**:

That additional capital budget of up to £4.637 million be approved, funded from borrowing for the proposed rollout of the Smart Working programme, across the 19/20 and 20/21 financial years, to deliver all elements of the programme, which will support delivery of the Council's digital and efficiency aspirations as set out within the Havering Vision and Corporate Plan and will be funded by invest to save.

# 35 POLLING DISTRICT AND POLLING PLACES REVIEW (agenda item 9)

A report of Governance Committee summarised the consultation process and responses received to the recent review of parliamentary polling places and polling districts in Havering.

The report was **AGREED** without division and it was **RESOLVED**:

- Polling District BL2 That there are to be no changes to Brooklands Ward at this time.
- BL5 That Romford and Gidea Park Rugby and Football Club becomes a double station.
- CM1 and CM2 That there are to be no changes in the Cranham Ward at this time.
- GS6 Drapers Pyrgo Priory School That there are to be no changes to the Gooshays Ward at this time.
- HP8 Dame Tipping School (Havering Park Ward) That investigations be made following the suggestion at the Committee that the local Community Hall and Church Hall be considered as viable alternatives in order to potentially provide greater accessibility for all including disabled voters. Should these venues turn out not to be suitable following investigation, the venue to revert back to the Pepperell Education Centre, as recommended in the report.
- HT1and HT2 That there be no changes to the Heaton Ward at this time.
- SQ1 The Royal Liberty School That there be no changes to the Squirrels Heath Ward at this time.
- ST4 The Herons That there be no change to this Polling Station at this time.
- ST3 Olive Academy. That that HOPWA House be used as an alternative Polling Station for Polling District ST3.
- Upminster Ward UP1, UP4 and UP6 That there be no changes to the Upminster Ward at this time.

# 36 BOUNDARY COMMISSION REVIEW PART 1 (COUNCIL SIZE) (agenda item 10)

A report of the Governance Committee gave details of the proposed submission by the Council to a review of the local government electoral arrangements in the London Borough of Havering. This detailed the borough's governance arrangements, scrutiny functions and the representational role of Councillors. The Council's submission recommended that the Council size remained at 54 Members.

# Amendment on behalf of the Labour Group

That the report be amended as follows:

Council takes the view that in view of the population increases taking place and projected to 2025 and beyond the number of Councillors should increase from 54 to 60.

The summary of the report and its conclusions should be amended to delete references to "sufficient capacity and resilience in the existing cohort number". In addition references to "limiting the financial burden on taxpayers" should also be deleted as the burden on individual residents will not increase as population increase should lead to additional Council Tax receipts i.e. each individual household should remain the same in terms the burden of tax payable.

In addition to the deletions above reference in report to the BCR should be made to the increase in workload for Members leading to additional Case Work in the wards with areas of deprivation and high levels of social housing. The housing developments in the areas such as South Hornchurch are likely to give rise to a significant rise in Member enquires.

Finally there is an inaccuracy in part 2.17 (JV Working Party). The Working Party was set up after the Local Election in 2018, it has only met on 1 occasion i.e. not "approximately two month intervals" The report be amended to read "that it is proposed to meet at two months intervals"

# **Amendment on behalf of the Conservative Group**

The following amendments to be added under section 2.1 – the Havering Vision:

# The digital council

Since the last review in 2002, there have been major advancements in 'digital tools and solutions (which) enable councils to improve service design and delivery, to better meet the needs of their residents and improve productivity' (LGA, 2017).

The Local Government Association's (ibid.) article entitled, 'Digital', highlights that 'as councils face the twin challenges of decreasing funding and increasing demand, they have to find new ways of using technology to deliver services more effectively and enable their staff and members to work in new ways, increasing productivity and reducing costs'.

In a digital world, more residents are choosing to interact with the Council online rather than face to face, and the authority is ever-evolving and - changing, to interact and advise residents through their preferred method of communication.

Locally, the use of technology has proved to be an enabler for a more immediate interaction with council services, staff and members. For example, the Council's website allows transactions to be fulfilled faster and more effectively. This will continue to improve into the future, with the greater use of wider technology such as the Love Havering app and replacement of the complaints and members enquiry system.

# The digital councillor

Email access and social media have contributed greatly to the birth of the digital council and the digital councillor, which has significantly changed the way in which residents interact with their elected representatives:

'It wasn't that long ago that email was a novel way to contact your councillor. Already many councillors are interacting with the people they represent online through social media, and it won't be long before this is common expectation, too' (IDeA, 2010)

Due to the ability of residents to contact their councillors in near-immediate time, members are only too aware of the issues facing their local communities. The ability of a member to raise and resolve these issues quickly and effectively is vital, and, in a digital world, that is certainly the expectation of residents.

The use of technology will, undoubtedly, play in important part in the council's journey to make Havering a Cleaner, Safer, Prouder place to live. This will enable councillors to deal with a larger volume of case-work, keep in regular contact with their constituents, as well as facilitating and supporting residents in their journey to self-service.

Following debate, the amendment on behalf of the Labour Group was **NOT CARRIED** by 42 votes to 5 (see division 1) and the amendment on behalf of the Conservative Group was **CARRIED** by 39 votes to 4 (see division 2).

#### **RESOLVED:**

The following amendments to be added under section 2.1 – the Havering Vision:

### The digital council

Since the last review in 2002, there have been major advancements in 'digital tools and solutions (which) enable councils to improve service design and delivery, to better meet the needs of their residents and improve productivity' (LGA, 2017).

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# 37 AUTHORITY TO CHANGE FULL COUNCIL MEETING DATE (agenda item 10a)

A report of the Chief Executive proposed that the Mayor be given the authority to revise the date of the November meeting of full Council, should this be required.

### Deemed motion on behalf of the Administration

That the report be adopted and its recommendation carried into effect.

# Amendment on behalf of the Residents' Group

That only Members of this Council agree to a change of the date of full Council. A date should only be changed in exceptional circumstances after the full details are discussed with Group Leaders.

Following debate, the amendment on the Residents' Group was **NOT CARRIED** by 30 votes to 21 (see division 3) and the deemed motion ion behalf of the Administration was **AGREED** without division.

#### **RESOLVED:**

That the Mayor be given authority to change the November date of full Council and determine a revised date, should the need arise.

### 38 MEMBERS' QUESTIONS (agenda item 11)

15 questions were asked and 9 questions responded to at the meeting. The text of all questions submitted with answers and, where asked, supplementary questions and answers is attached at appendix 1 to these minutes.

# 39 PLANNING AND DEVELOPMENT ON OPEN GREEN SPACES (agenda item 12A)

A procedural motion on behalf of the Independent Residents, Residents' and Upminster and Cranham residents' Groups to withdraw this motion was **NOT CARRIED** by 28 votes to 16 (see division 4).

A procedural motion on behalf of the North Havering Residents' Group to withdraw that Group's amendment was **CARRIED** by 30 votes to 7 (see division 5).

# Motion on behalf of the Independent Residents', Residents' and Upminster and Cranham Residents' Groups

This Council views with concern the lack of protection and the rise of planning and development proposals on Havering's high value public open green spaces. Currently at risk and under threat are the Upminster Pitch & Putt, Gooshays Green and Dover's Farm Green.

Whilst we are under pressure from the Mayor of London and the Government to deliver unsustainable housing targets, our green and open spaces including green belt, must be preserved on health and wellbeing and air quality grounds. Council therefore agrees that the focus must turn to the mapping and development of the borough's brownfield sites before consideration is given to the development of the borough's green spaces.

# **Amendment on behalf of the Conservative Group**

This Council welcomes the administration's approach of safeguarding Havering's Greenbelt through the local plan process and commends its programme of estate regeneration, which will deliver a significant increase in affordable housing, whilst helping to meet the current housing targets.

# Amendment on behalf of the Labour Group

Delete the words "we are under pressure from the Mayor of London and the Government to deliver unsustainable housing targets"

Insert in place thereof "recognising the urgent need to increase the supply of affordable homes"

For clarity, amended motion would read as follows:

This Council views with concern the lack of protection and the rise of planning and development proposals on Havering's high value public open green spaces. Currently at risk and under threat are the Upminster Pitch & Putt, Gooshays Green and Dover's Farm Green.

Recognising the urgent need to increase the supply of affordable homes, our green and open spaces including green belt, must be preserved on health and wellbeing and air quality grounds. Council therefore agrees that the focus must turn to the mapping and development of the borough's brownfield sites before consideration is given to the development of the borough's green spaces.

The amendment on behalf of the Conservative Group was **CARRIED** by 30 votes to 4 (see division 6); the amendment on behalf of the Labour Group

was **NOT CARRIED** by 30 votes to 4 (see division 7) and the amendment on behalf of the Conservative Group was **AGREED** as the substantive motion without division.

#### **RESOLVED:**

This Council welcomes the administration's approach of safeguarding Havering's Greenbelt through the local plan process and commends its programme of estate regeneration, which will deliver a significant increase in affordable housing, whilst helping to meet the current housing targets.

### 40 ITEMS LEFT IN COMMUNAL RESIDENTIAL AREAS (agenda item 12B)

# Motion on behalf of the Independent Residents' Group

Following the Grenfell disaster the government ordered local councils to review the safety of all their social housing and as a result Havering tenants were told to remove all mats and flowers from communal areas. The Council Leader (then Cabinet Member for Housing) said this followed advice from the Fire Brigade to keep communal areas clear of clutter (obstructions), but it shows an absence of common-sense for this sensible advice to be interpreted as an order to remove all mats and flowers, as these don't undermine safety but improve tenants quality of life.

To assist the council in taking proportionate and appropriate safety measures this Council calls on the Executive to insist the government release details of the actual cause of the Grenfell fire, which for some reason is being withheld, and inform tenants that sensible mats and flowers are once again allowed in communal areas?

# **Amendment on behalf of the Conservative Group**

This Council endorses the Administration's fire safety approach to Council estates which is based upon guidance from the London Fire Brigade.

The amendment on behalf of the Conservative Group was **AGREED** aby 32 votes to 5 (see division 8) and **AGREED** as the substantive motion without division.

#### **RESOLVED:**

This Council endorses the Administration's fire safety approach to Council estates which is based upon guidance from the London Fire Brigade.

# 41 MINUTE'S SILENCE AT COUNCIL MEETINGS (agenda item 12C)

# Motion on behalf of the Independent Residents' Group

It's custom and practice for members to hold a minutes silence for former councillors, but at the Annual Meeting of Council the Mayor's agenda papers included calling for a minute's silence to honour those who lost their lives in the terrorist attacks that took place in New Zealand and Sri Lanka! The Council Leader said it was Mayoral discretion rather than an Executive decision to mention these attacks and he fully supported the Mayor's decision!

However Council agrees extending tributes beyond former councillors can be contentious and therefore calls on the Mayor to seek agreement from group leaders beforehand to avoid the practice being brought into disrepute.

# Amendment on behalf of the Conservative Group

This Council recognises the discretion of the Mayor of Havering in allowing moments of respect during meetings of Full Council; it also welcomes the minute silence in honouring the victims of New Zealand and Sri Lanka terrorist attacks.

The amendment on behalf of the Conservative Group was **AGREED** by 34 votes to 3 (see division 9) and **AGREED** as the substantive motion without division.

#### **RESOLVED:**

This Council recognises the discretion of the Mayor of Havering in allowing moments of respect during meetings of Full Council; it also welcomes the minute silence in honouring the victims of New Zealand and Sri Lanka terrorist attacks.

#### 42 VOTING RECORD

The record of voting decisions is attached at appendix 2 to these minutes.

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**Appendix 1** 

# FULL COUNCIL, Wednesday 25 September 2019

#### **MEMBERS' QUESTIONS**

# **Planning Committees of the Council**

# 1) <u>To the Leader of the Council (Councillor Damian White)</u> From Councillor Stephanie Nunn

Given the lack of planning applications coming forward to both the Planning and Strategic Planning Committees, would the Leader of the Council agree that it is time for the two committees to be merged back together in order to save valuable Council resources?

#### **Answer**

Towards the end of 2017, the Council was at risk of designation by MHCLG as a poorly performing Local Planning Authority, based on the quality of its major planning application decision making at committee. An associated review of the former Regulatory Services Committee by the Planning Advisory Service (PAS) at the time made several recommendations about the role and quality of the committee.

In March 2018, Council agreed to the creation of a new Strategic Planning Committee to deal with strategic matters, with a separate Planning Committee to deal with smaller proposals. A range of amendments to the Constitution was also agreed. These outcomes responded to the recommendations of the PAS review and reflected best practice amongst Local Planning Authorities. The changes were implemented in May 2018.

The creation of Strategic Planning Committee has rightly enabled those Members sitting on it to focus on placemaking. The ability for applicants to present to Committee at pre-application stage has also enabled Members to engage with proposals at an early stage of the process. From the applicants' perspective, a focussed committee delivers value for money from the paid for service provided and encourages those who are considering investing in the Borough to engage with the Council on a pre-application basis. The receipts received help to fund the planning team.

In short, the Strategic Planning Committee has resulted and will continue to result in improved outcomes for the borough and our residents.

For the reasons set out, it remains the intention to retain both Committees.

A supplementary question asked if achieving best value applied to the Special Responsibility Allowances earned by members of the Conservative Group. In response, the Leader of the Council stated that the Strategic Planning Committee had generated some £100,000 in fees from developers that had not

been payable under the previous arrangements and was hence achieving best value.

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# Special Edition of *Living* Magazine

# 2) <u>To the Leader of the Council (Councillor Damian White)</u> From Councillor Jeffrey Tucker

The government introduced guidelines to prevent Council magazines being used and abused to promote "party politics on the rates"! However it appears the guidelines are being ignored if the numerous appearances of the Council Leader and Cabinet in a single issue is anything to go by and this is particularly noticeable in the special edition of Living produced for the three Wards in the South of the Borough. How much did the special edition cost to produce and deliver?

#### **Answer**

It is not true to say that the guidelines are being ignored. The communication department adheres to these guidelines when producing the magazine. As the administration that leads the council, it is perfectly acceptable for images and stories that include both myself and the Cabinet to be produced in the magazines that explain to residents what the council is doing.

It is also acceptable to promote cabinet members who are involved in campaigns and other related council planned activity.

The title *Living in Havering* is a brand name and while regular publications are delivered to all households in the borough, the title has significant name recognition from residents, which means it is a very effective and efficient way of reaching residents on major issues such as regeneration.

The special Living edition for the three wards in the South of the Borough updates residents on the exciting and ambitious regeneration taking place which will not only offer new homes for local people, but improve their communities with new facilities and transport infrastructure and therefore improve the place they live.

Residents care about health, homes, journeys and jobs and our proposals for the south of the borough will improve life chances, strengthen communities and provide new opportunities for skills, jobs, infrastructure and housing.

The cost to produce this edition was just under £4000 which is being covered in entirety from sponsorship.

This Administration intends to champion the south of the Borough, and in the same way that perceptions were changed about Harold Hill through the "Harold Hill Ambitions" programme 20 years ago, we intend to spend time and resources on targeting areas of deprivation and poverty that will benefit hugely from regeneration.

A supplementary question asked if the special edition of the Council magazine for the south of the borough was designed to promote a potential election candidature by the Leader of the Council and if the Leader would confirm if he was planning to stand as a candidate at the next general election. In response, the Leader of the Council stated that the Administration intended to champion regeneration in the south of the borough as it had done with the Harold Hill Ambitions programme. The issue of standing at the next General Election was a matter for the internal arrangements of the Conservative party and not relevant to the Council.

# **Preparations for Brexit**

# 3) <u>To the Leader of the Council (Councillor Damian White)</u> <u>From Councillor Gillian Ford</u>

What preparations has the Council made for Brexit?

#### **Answer**

Havering Council has a nominated Brexit Lead Officer (Sandy Hamberger-Deputy Trevor Meers) and a Working Group in place to monitor, receive and disseminate relevant information, and to risk assess and carry out contingency planning. A risk assessment is in place which is regularly updated. Multi-agency EU Exit planning and risk assessment is carried out by the Havering Borough Resilience Forum. Weekly teleconferences and issue reporting will start again from September 2019, which will increase in frequency as Strategic Coordination dictates. The Working Group meets weekly, and members attend Pan-London and Essex Resilience events to capture current information.

To date the Council has and still is providing EU Exit information for staff, residents and business through a variety of channels, and run a business continuity event for Care Providers. Each risk critical service area has already updated their business continuity plans to include the implications of Brexit, which is reflected in the Corporate Business Continuity Plan.

The Council has robust emergency and business continuity plans in place to address the anticipated outcomes from Brexit, with appropriate command and control arrangements that can be stepped up as and when required.

<u>A supplementary question</u> asked how Government funding for EU exit preparedness had been spent by the Council. The Leader agreed to supply a detailed breakdown of this.

### **Sunday Parking Charges**

# 4) <u>To the Leader of the Council (Councillor Damian White)</u> From Councillor Paul McGeary

Will the Council review its "pay to pray" policy which is having an adverse impact on Havering Town centres and its communities?

#### Answer

The question is misleading – I assume you are referring to the introduction of Sunday parking charges. There is no reference to the other religions in the borough, and this administration is proud its unfailing commitment to champion all forms of religion.

The administration is proud of the investment we have made into the highway, and the Sunday charges will provide an extra forecasted £1.5m investment.

A supplementary question asked if the Leader of the Council would reconsider the introduction of Sunday parking charges. In response, the Leader stated that the introduction of these charges would generate approximately £1.5 million in revenue which would be invested in Havering's road network. There were alternative means for people to attend church such as walking or public transport and modal shift of this type was encouraged in order for the Council to meet its clean air targets.

# **Charging points for Electric Cars**

# 5) <u>To the Cabinet Member for Environment (Councillor Osman Dervish)</u> From Councillor Darren Wise

Could the Cabinet Member please outline the Council Policy and plans to ensure there are appropriate charging points for Electric Cars in residential streets where there is no off-street parking available for householders whom may live in a flat or in a cul-de-sac and thus have no access to the frontage of their properties to provide their own electric recharging facility?

#### **Answer**

In 2018 Cabinet approved the Havering Air Quality Action Plan 2018-2023 setting out the key actions that the Council will take to improve local air quality. This includes a commitment to investigate the feasibility of delivering Electric Vehicle Charging Infrastructure across the borough. This work is ongoing and will consider the practical implications presented by different forms of development as far as charging infrastructure is concerned.

The Council will continue to review EV usage and infrastructure across the borough and delivery of additional facilities will be considered as demand is identified.

The Council's Local Plan recognises the importance of suitable charging infrastructure being provided to support the use of electric vehicles and in future all major planning applications will have to include locations for electric vehicle charging points.

The Council will take into consideration any suggestions Members may have of suitable locations for electric vehicle charging points.

<u>A supplementary question</u> asked if more funding would be made available for electric charging points. The Cabinet Member responded that he would be happy to make feasible recommendations for further charging points if Members would like to make suitable recommendations.

# **Hornchurch Country Park**

# 6) <u>To the Cabinet Member for Environment (Councillor Osman Dervish)</u> From Councillor Gerry O'Sullivan

Hornchurch Country Park was recently voted in a Council competition as the most popular park in Havering. Does the Cabinet Member agree that this demonstrates what the Residents Group have been saying for years that you don't have to waste residents money on getting a green flag to have a highly rated and popular park.

#### **Answer**

The Council's recent World Cup of Parks was a fun and novel way for residents to tell us the things they love about our parks, many of which have come about from our ambition to fly as many Green Flags as possible.

The Green Flag Award is the national standard of excellence for green spaces and sites that achieve this are promoted across the UK.

We certainly don't consider this a waste of money. This Council and our residents alike are proud of our record haul of 14 Green Flags flying in parks across the borough.

To achieve this is no mean feat. Award parks must meet certain criteria that may not be possible without the high standards set out in the Green Flag accreditation process.

The annual process of applying for the award includes updating the management and improvement plans for each site. This means that residents and park users can enjoy higher quality award winning parks. Having this external accreditation for parks in the borough can also attract visitors and businesses.

External accreditation such as the Green Flag award also contributes towards successful grant applications. Several projects have been funded externally for improvements in Green Flag parks. It's worth noting that the improvement plans for two additional 2020 applications at Hornchurch Country Park and Spring Farm Park have been funded externally. The Green Flag Award® scheme recognises and rewards well managed parks and green spaces, including country parks ,setting the benchmark standard for the management of recreational outdoor spaces across the United Kingdom.

The Resident's Association clearly wish to see a return to how our Parks & Open Spaces were previously managed and led them into rack & ruin.

This Administration have invested in our Parks & Open Spaces, and realise the benefits these bring to our residents especially to those who do not have access to an open space within their own homes. We have some of the best Parks & Open Spaces in London and we are deeply proud of them.

At a cost of £4,650 for all the applications each year, we consider this scheme good value for money. I believe with the benefits outlined, not to mention the great sense of recognition the awards bring to our parks staff, friends of groups and local residents, the more Green Flags we have flying in Havering, the better!

(No supplementary question).

# **Sunday Parking**

# 7) <u>To the Leader of the Council (Councillor Damian White)</u> From Councillor Jan Sargent

Parking charges have been increased and now include Sundays. Certain areas retain the 30 mins free parking and the altered machines show this includes Sundays. However many residents tell me they cannot obtain the 30 mins free ticket on a Sunday (and not available on the Pay By Phone app either) only the flat rate ticket. Please can the Council Leader provide an update on the situation?

#### **Answer**

The 30 minute free parking applies on Sunday's in the areas where the free 30 minutes still applies. This should be the case using both the P&D machines and the phone and pay service. We have checked with the supplier of the P&D machines and the pay by phone service at Hilldene shopping parade, a glitch in the system has now been rectified so residents will receive the free 30 minutes.

(No supplementary question).

### **Cost of Signage**

# 8) <u>To the Cabinet Member for Environment (Councillor Osman Dervish)</u> <u>From Councillor Chris Wilkins</u>

Officers have confirmed that the Council's strategy to promote the ongoing Highways Investment Programme is behind the popping up of blue 'Another road fixed by Havering Council' signs. At a cost of £36.18 including installation, how many of these signs have been installed that could have gone towards filling pot holes?

#### Answer

Not a single penny of Council money spent on the signs, and it is misleading to suggest otherwise.

The Contractor has been very generous in supporting the investment in highways programme:

Completed roads = 41

Completed pavements = 27

Malborough Surfacing installed these signs without any additional cost to the Council under the highways contract, as part of enhanced partnership working and collaboration. Therefore, with regards to potholes, the installation of signs has not adversely impacted the repair of potholes in any way. In fact it is the opposite, it highlights were the work has been done.

It is worth noting that with the significant additional investment in resurfacing the boroughs roads from 2019/20, the number of potholes being formed in the borough should be significantly reduced going forward.

A supplementary question asked if the strategy indicated that Havering residents were not considered intelligent enough to realise that their roads had been resurfaced by the Council. The Cabinet Leader responded that the strategy was not patronising and that the biggest investment in Havering roads for many years should be celebrated.

#### **Section 92 Police Officers**

# 9) <u>To the Cabinet Member for Public Protection and Safety (Councillor Viddy</u> Persaud)

# From Councillor Tele Lawal

In view of the Governments recent announcement to increase police numbers does the Executive intend to revisit the decision of Cabinet relating to additional police officers appointed under the MOPAC Partnership Plus Scheme for S92 Police Officers?

#### **Answer**

We of course welcome the announcement by the Government to increase police numbers nationally and congratulate the forward thinking approach of the new Prime Minister for the recruitment of 20,000 new police officers across the country.

However, it will take some time before we will benefit from the new investment, as officers will need to be recruited and trained.

Councillor Lawal has confused these new officers with the S92 officers the Council has agreed to, who will concentrate on resolving local crime and antisocial behaviour problems and not exclusively Metropolitan Police East BCU priorities.

Therefore, we have no intention of revisiting the Cabinet decision to bring in more police officers through the MOPAC PartnershipPlus scheme.

We are deeply proud of the stance this administration has taken, which demonstrates a vote of confidence for both police officers and S92 officers alike.

The Council welcomes the acquisition of the option to purchase Hornchurch Police Station to further ensure a presence and location for reporting crime within Havering.

<u>A supplementary question</u> asked if it was correct that Hornchurch police station would only be open for three hours a week. The Cabinet Member responded that she was proud to maintain a police presence in Hornchurch that had been in existence for many years.

Note: Due to limitations of time, all remaining questions were dealt with by way of written response.

#### Security in the Town Hall

# 10) <u>To the Cabinet Member for Public Protection and Safety (Councillor Viddy Persaud)</u>

# From Councillor Martin Goode

Could the Cabinet Member please provide an update regarding what security measures are being taken to enhance the Security, Protection and Safeguard for all Council workers, Officers, Members and the general public when visiting or carrying out their duties within the Town Hall building?

#### Answer

The Council has a duty of care to safeguard all Council workers, Officers, Members and the general public when visiting or carrying out duties within Council buildings. There are existing controls in place which ensure that any persons visiting the Town Hall, whether for work or for any other reason, can do so in an environment without intimidation or threats to personal safety.

As with all duties for which the council is responsible there is an obligation to review to ensure that resources are allocated in the most efficient and effective Page 8

way and that policies and procedures remain fit for purpose. To that end the Council has engaged the services of a security expert to undertake a review of the Council's approach not only to Town Hall security but also to the operation of security around formal council meetings and to the personal safety and wellbeing of Members and officers whose duties often extend far beyond the confines of the Town Hall.

That review is currently ongoing, the results of which will be made available to Members in due course through an All Member Briefing.

# **Service Charges to Council Tenants**

# 11) <u>To the Cabinet Member from Housing (Councillor Joshua Chapman)</u> From Councillor Ray Morgon

Given that Council tenants pay separately for a variety of services, would the Cabinet Member confirm how the Council demonstrates that tenants actually receive the service which they have paid for through various charges?

#### **Answer**

The Council can only legitimately levy service charges for benefits that the tenants receive. Each year, costs relating to service charges are reviewed and apportioned appropriately by accountants from the Finance Team based on activity data provided by the Housing Team. This exercise ensures charges are accurate, fair and meet the contractual obligations set out to tenants.

The demonstration of our services can be evidenced in various ways.

Firstly, a review was completed in December 2018 by the Chief Financial Officer (s151 Officer) to ensure the split of costs between the General Fund and the Housing Revenue Account is correct and that tenants only pay for services that they receive.

In addition, our staff such as caretaking and grounds maintenance team are seen daily across the borough and are responsive, which is itself a demonstration of the service provided to our tenants. Residents also benefit from improvements to our service including from our most recent investments such as body cams for use whilst patrolling.

More generally, service provision is determined through engagement with residents and is monitored by carrying out inspections, both routine and following complaints. If ever an issue is identified, monitoring frequency would be increased to ensure that service is kept to standard and monitoring can be evidenced via time logs.

This Administration is very serious about both engaging with residents and ensuring that they only pay for services that they receive.

# **Unit Bedroom Sizes in New Developments**

# 12) <u>To the Leader of the Council (Councillor Damian White)</u> From Councillor Graham Williamson

Could the Council Leader advise us of the percentage breakdown of the unit bedroom sizes i.e. 1, 2, 3+ of all the approved residential planning applications since April 2018?

#### **Answer**

The breakdown is as follows:

1 Bedroom - 31% (660 units)

2 Bedroom - 43% (903 units)

3+ Bedroom - 26% (538 units)

# **Controlled Parking Zones Consultations**

# 13) <u>To the Cabinet Member for Environment (Councillor Osman Dervish )</u> From Councillor Linda Van den Hende

A number of parking restrictions have been put on hold across the Borough due to the role out of the Administrations CPZ consultations. Could the Cabinet Member advise this Council how long this process will take to be rolled out across the Borough?

#### Answer

I believe that the Leader has already addressed this in his opening remarks.

For completeness, I can confirm that there is no hold on CPZs or parking restrictions and any that have gone through the process and are forthcoming shall be signed off and implemented.

We have announced that we will be reviewing parking around the key town centres and key transport points and a report will be brought to cabinet to outline how this will be achieved.

I am very happy to meet with Cllr Linda Van de Hende to discuss the matter further, should this be desired

#### **Environmental Policies**

# 14) <u>To the Cabinet Member for Environment (Councillor Osman Dervish)</u> <u>From Councillor Carole Beth</u>

When will the Executive commence it's review of Environmental Policies as

determined at the Full Meeting of Council on 10th July 2019

#### **Answer**

The review of various policies relating to the Environment is ongoing. The Air Quality Action Plan continues to be implemented, Traffic and Parking Policies are designed to incorporate environmental factors, a Trees Policy is being formulated and waste minimisation behaviour change measures continue to influence our residents reducing the need for either recycling or disposal.

Further, resourcing to develop a local Climate Change Programme based on robust data and actions is being organised. Officers are now working with members and regional partners to ensure a strategic approach is adopted to prepare for and minimise its impacts on the environment and climate change, including working towards becoming carbon neutral.

Therefore, it's early days, however the Council is fully committed to showing, via our actions, how serious it is taking its moral and social responsibility to keep our amazing and special environment safe for the current, and future, generations.

### 80-84 Market Place, Romford

# 15) <u>To the Cabinet Member for Finance and Property (Councillor Roger Ramsey)</u>

### From Councillor Ray Morgon

Would the Cabinet Member provide a full set of accounts, both revenue and capital, for 80-84 Market Place, Romford since the Council signed a lease back in August 2016.

#### **Answer**

We will be very pleased to provide the requested financial analysis.

Prior to the end of the funding for the Retailery in March 2019, the Council worked with the operator (Things Made Public CIC) to assist them with an application for charitable status. Unfortunately, the submission for charity status for the Retailery (which would have meant a reduction in business rates) was refused, they also applied for discretionary rate relief which was declined. Unfortunately, as they were unsuccessful in reducing the running costs of the workspace it was no longer financially viable for them to continue to operate the Retailery.

In order to ensure the protection of the existing businesses within the workspace and the Council's reputation the Council took control of the building and looked to procure a new operator. Through an open procedure, KingsHeart was Page 11

selected as operator and have been granted a concession contract which commits them to providing wraparound business support. They are also committed to upgrading both floors of the premises and to reinvesting any surplus generated back into supporting the businesses. The Council will continue to pay the rent, utilities and business rates on the property during the rest of the leasehold term.

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